

SP Energy Networks RAdAR Working Group Wednesday 25th August 2021



Agenda

Thank you for taking the time to attend today.

We value your opinions, and we are keen to generate an open session with opportunities to hear your feedback. 14:00 – Welcome, Housekeeping and Safety Contact

14:05 – Recap of our first meeting

14:30 – Requested Improvements & Proposals

15:00 – Feedback Session for additional requirements

15:30 - Close

This session will be recorded

SPEN attendees today:

- ▶ Derek Jessamine Head of Planning & Design Lanarkshire
- ► Angela McIntosh Senior Design Engineer Central & Fife
- ▶ Lesley Tait Commercial & Performance Analyst
- ▶ Nigel Evans Commercial & Performance Engineer
- Suzy Killin Land Rights
- ▶ Susanne Burton Centre of Excellence
- Louise Taylor SP Manweb Customer Account Manager
- Stuart Walker SP Distribution Customer Account Manager
- Rachel Shorney SP Manweb Stakeholder Engagement Manager

Safety Contact

LV interconnection when energising projects.

SPEN staff have suggested an improvement to RAdAR to remind ICP's to consider LV interconnection when operating on the 11kV network.

Proposal:

Looking to include a reminder on the RAdAR application page to highlight this requirement.

Overview of RAdAR Guidance currently available

- Stuart Walker
- ► SP Distribution Customer Engagement Manager

Guidance on how to apply for an ICP connection

www.spenergynetworks.co.uk/userfiles/file/SPEN_Customer_Journey.pdf













RAdAR Training Materials

www.spenergynetworks.co.uk/pages/radar_training_materials.aspx

Videos available:

- 1. System Admin
- 2. Point of Connection Application
- 3. Design Application
- 4. Daily Whereabouts

Revised User Guides:

Tracking Your Project – Applicants

- Design
- POC

Tracking Your Project – DNO

- Design
- POC

Original User Guides:

Captivate Video Demonstrations

- DNO1 POC Check Min Admin ☑
- DNO2 Check Min Info Designer ☑
- DNO3 Formal Offer Issue Designer
- DNO4 Acknowledge Offer ☑
- DNO5 Design Min Info Admin 🗹
- DNO6 Process Design Application ☑
- DNO7 Assign Inspector Construction ☑
- DNO8 Site Inspection ☑
- DNO9 Conditions Precedent
- DNO10 Connection Min Inf ☑
- DNO11 Project Closure ☑
- ICP1 POC Application
- ICP2 Offer Acceptance 🗷
- ICP3 Design Application
- ICP4 Whereabouts ☑
- ICP5 View Inspections ☑
- ICP6 Resolution Whereabouts
- ICP7 Conditions Precedent
- ICP8 Connection Request ☑

Standard Format

- RAdAR Overview ☑
- Connection
- Design ☑
- POC ☑
- Construction
- Connection part 1 2
- Connection part 2
- Design part 1
- Design part 2
- POC Request part 1 ☑
- POC Request part 2 ☑
- POC Additional Information
- System Admin

Review of Requested Improvements and Proposed Solutions

- Rachel Shorney
- ▶ SP Manweb Stakeholder Engagement Manager

- Stuart Walker
- SP Distribution Customer Engagement Manager

Requested Improvements & Proposed Solutions

Number	Improvement	Comment	Is a Change to RAdAR Possible or Required?	
1	MPANs	Can the file size and number of simultaneous uploads be increased?	Yes	
2	PoC Register	Can we see an Expected Delivery Date of the POC Offer on the POC Register Page	Yes	
3	Design Submissions	Can an expected Design Approval Date be shown in the Design Approval Request Page so we know when to expect approval	Yes	
4	Adoption Agreements	Customer request for a button or similar to request for extension. Other DNO's have a 'slicker' process.	No - we would prefer this to be a discussion with SPEN staff to agree next steps	
5	Design Rejection	After Design Rejection, can the 10 day wait limit be reduced?	No - we would prefer this to be a discussion with SPEN staff to agree next steps	
6	Mailbox for RADAR	ICP's can upload larger files through a CIC mailbox - could this be used?	Possible solution above for Action 2	
7	Search function for RADAR	Search function requested to find SPEN staff information in RAdAR more easily	Yes	

Improvement 1 - MPANs

Request:

Can the file size and number of simultaneous uploads be increased?

Proposal:

Working with IT to determine a solution for increasing the file size.

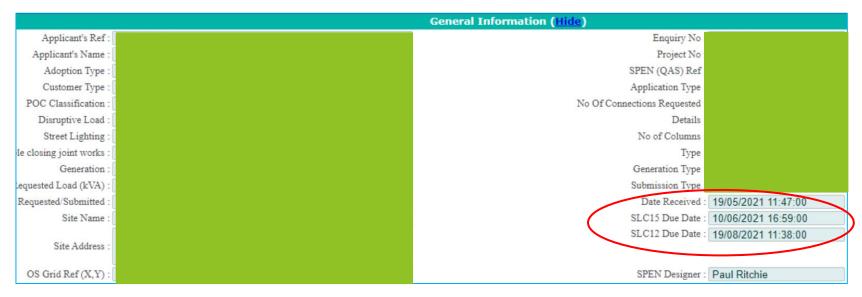
Looking at a 'Drag and Drop' Facility for this.

This action is linked to the later action about possibly using a separate mailbox - which is not a recommended solution long term due to the Connections Digitalisation Strategy we are planning for ED2.

Improvement 2 - PoC Register

Request:

Can we see an Expected Delivery Date of the POC Offer on the POC Register Page?



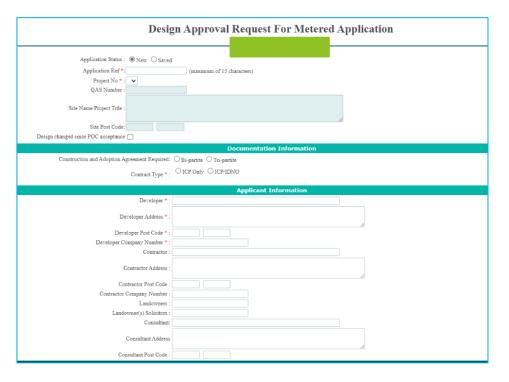
The SLC15 and SLC12 dates are shown on the Registration Screen.

Where else would you like to see the Expected Delivery Date of the POC Offer?

Improvement 3 – Design Submissions

Request:

Can the expected Design Approval Date be shown in the Design Approval Request Page so we know when to expect approval of our Design Submission?



The expected Design Approval Date is not shown on this screen at present.

Proposal:

Is this the screen that you would like to see an 'Expected Design Approval Date'?

Improvement 4 - Adoption Agreement Expiry Date

Request:

Can the Adoption Agreement Expiry Date be noted on the Design Approval screen on RAdAR in a similar location on the below Design Status page



Looking similar to the POC Application Status page shown here.

Is this the required improvement?

Items	Stages	POC Status	Date	Comments
1	Request	Quotation Requested :	09/04/2021 14:08:00	ius wish to complete final closing joints for Iv only, updated load schedule and site layout issued- request for same poc as previously issued if possible
2 R	Register	Compliant Request Received :	12/04/2021 12:55:00	Yes. Validated by Lesley Hogg
		Registration:	12/04/2021 12:56:00	Registered by Lesley Hogg
3 D	Design	SLC15.5 Min Info Checked:	19/04/2021 10:27:00	Design Min Info Checked by Craig Beattie
		Last Additional Info requested		N/A
		Last Additional Info received :		N/A
		Last Clock Paused :		N/A
		Last Clock Restarted :		N/A
		Additional Info Request Completed :		No more Additional Info Required
4	Issued	Formal Offer Issued :	20/04/2021 15:15:00	Formal Offer Issued by Craig Beattie
5	Accept	ar Offer Accepted :		Pending
		Formal Offer Expires :	28/10/2021	Formal Offer will expire in 92 Days.

Design Approval / Adoption Agreement Extension Process

Comment:

When requesting an Design Approval/Adoption Agreement extension different SPEN Designers request ICP Designers use a slightly different process:

- 1. Cancel the current design and reupload the design again with updated dates
- 2. Email the changes
- 3. Process using the amendment option

Which one of these is the correct standard business process?

Proposal:

SPEN will provide further clarification on the process, will align for SPD and SPM, and we will also investigate possible improvements to be made.

Improvement 5 - Design Rejection

Request:

After design rejection, can the 10 day wait limit be reduced?

Each project is different and there will be various reasons for different projects why a design has been rejected.

Proposal:

We would prefer it if the SPEN Design Engineer has a conversation with the ICP designer to explain why the design has been rejected.

 There can be quick/simple fixes to enable a Design Approval whereas some designs may need a much more detailed discussion on the further requirements.

Improvement 6 - Mailbox for RAdAR

Request:

If the file size for downloads CANNOT be increased - is it possible to send to a separate CiC mailbox?

Proposal:

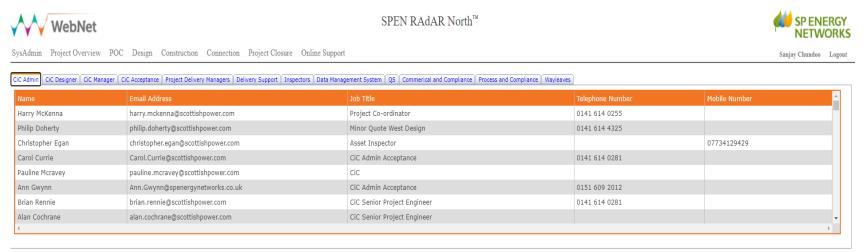
Similar to Improvement 2 - we are working with IT to determine a solution for increasing the file size that can be accepted.

 We are also looking at a longer term digitalisation strategy across our whole Connections Process that may enhance the functionality of our systems in ED2.

Improvement 7 - Search Function for RAdAR

Request:

Can we have a Search function to enable us to find SPEN staff information in RAdAR more easily?



Proposal:

Updating and re-formatting of SPEN Staff Contact Lists

- Would you like this either:
 - 1. Alphabetical Order
 - 2. By District and Licence

Open Discussion

Feedback welcomed from other RAdAR users.

Are there any further requirements that you would like to suggest?

Next Steps for RAdAR Working Group

Suggest further Quarterly Sessions:

- Wednesday 17th November 2021
- Wednesday 9th February 2022

We will be analysing the feedback from today's session and will be proposing some solutions at the next session in November.

We will be able to provide further information on our final ED2 Business Plan submission to Ofgem in the November session.

This will detail our proposal for a full digital transformation of our Connections Process if approved.

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Thank you for your time today.

Your feedback has been useful and we will follow up and incorporate your comments when planning our next session.



Upcoming events for the calendar:

- Preparing for Net Zero Conference
 - Wednesday 8th September 2021
 - 09:30 to 12:00 Whole Systems
 - 13:30 to 16:00 EV and Heat
- Connections Stakeholder Panel
 - Wednesday 15th September
 - 10:00 to 12:00